



3. (englisch)

Dear patients,

We dentists are pleased to provide you with examination and treatment. We welcome you to our practices.

In order to conduct treatment, you have to be able to communicate verbally with the dentist. A dentist has to ask you questions such as where the pain is exactly, how long the pain has been there or whether you feel pressure. Your answers are important to determine the problem and what type of treatment is appropriate for you.

The dentist has to inform you of this treatment and potential risks associated with the treatment. Therefore it is important that you can communicate whether, for example, you have any drug allergies or diseases such as HIV or hepatitis C, or whether you are pregnant. If the dentist treats you without having obtained this information or without providing you with the required information, they could incriminate themselves and, most importantly, they could put your health at risk.

If you do not speak German, please bring someone with you to the appointment, with whom the dentist can communicate. This person does not have to be a trained interpreter, but should be able to communicate and understand German sufficiently.

Please complete the attached patient questionnaire and bring it with you to your appointment.

Please also bring proof of your identity and a treatment voucher (Krankenbehandlungsschein) with you. For further information about treatment vouchers, please contact the responsible municipal department (often the social services department) or the management of the institution, in which you are currently living.

We will provide you with the very best care possible!

Your dentists in North Rine-Westphalia

Note

Please be aware of the fact that costs for dental treatment including any medications, bandaging material or other services required for convalescence, recovery or alleviation of illnesses or the residual effects of illnesses will only be reimbursed for "treatment of acute illnesses and pain". The costs for dental prostheses are reimbursed if urgently necessary for medical reasons and the treatment plan and cost estimate have been approved by the responsible authorities. (§ 4 Section 1 of the German Asylum Seekers' Benefit Act)